

Trello is helping agencies work smarter from anywhere

At Atlassian Team Tour: Government 2022 panel, Atlassian team members with government expertise discussed how Trello is helping government agencies work asynchronously, increase transparency, reduce meetings, and increase collaboration. Agencies are using Trello to form a central home base, organizing tasks, collaborating, and tracking the status of work no matter where they're working from.

With more government team members working remotely, agencies have had to find new ways to support collaboration and help distributed teams be productive. Keeping everyone on the same page has agencies turning to new tools in their efforts to keep those who aren't in the office or work in different time zones connected. And the need for connected teams and workflow transparency is more pronounced than ever before.

Teams are using Trello to keep work flowing

Many agencies are using Trello to change how they organize, structure, and share work remotely. Trello has several key advantages: It helps foster collaboration across time zones and departments, keeps teams coordinated when balancing multiple projects, and aids workers to move through their tasks more efficiently. It's an easy, lightweight entry point into more agile workflows for everyone, helping teams work asynchronously. It smooths out the ability to execute projects, building internal capacity by creating a record

of how work gets done for use in future projects. Atlassian also takes compliance and security needs seriously. Trello is FedRAMP authorized with enterprise admin controls, giving agencies control over data and making it easy to get it up and running faster.

Trello at the EPA and beyond

The Environmental Protection Agency (EPA) used Trello to streamline their work with outside partners. The agency was working on a project involving many outside contractors and regulating e-waste. Using a Trello board to track project status allowed for increased transparency among stakeholders, keeping them informed and saving time by cutting down on meetings. That transparency built trust for everyone involved. And the EPA isn't the only one using Trello to increase productivity. Navin Vembar, Principal Data Engineer at Atlassian and former CTO of the U.S. GSA, explains that he's seen other agencies go from "fits and starts to having the ability to execute and smoothing out their [work]flow by making everything visible via Trello."

Trello also has third-party apps that can help improve efficiency and make Trello boards even more customizable. Power-Ups make it easier to see project details without jumping to other applications. For example, you can link to a Confluence page for more context or link to a snippet of code to see what development is working on. Removing the need to jump out of Trello for context allows remote teams to see key updates in context quickly.

Trello is changing the way agencies work

Government agencies are getting better at collaborating using Trello. The tool is helping workers foster a deeper understanding of ongoing missions, objectives, and projects by helping them see what is happening with the project at all times. Its ability to capture and create artifacts creates a log of work, building an internal capacity to speed up future projects. The flexible, intuitive card and list interface can be used for any process-oriented work adding structure and transparency to how work is built and shared.

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BECKY SWEGER,
Principal Data Engineer, Atlassian

Build better teams with Trello

When it comes down to it, “Work is people. It will continue to be people. Trello wasn't written for machines. It wasn't written for your boss. It was written for people who want to get work done,” says Becky Sweger, Principal Data Engineer at Atlassian and formerly of the U.S. GSA. Trello can change how you organize, structure, build, and share work. It provides the critical ability to capture knowledge and leave artifacts for new employees. Trello helps you know what is happening and who is working on which projects at all times.

To learn more about Trello and how it's helping agencies manage their teams more effectively, watch the “Trello for work management” on-demand video from [Atlassian Team Tour: Government 2022](#) and join the discussion in the [Atlassian Government Community Group](#).

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