

# Atlassian partners with agencies to create lasting culture and technology transformation

At Team Tour: Government 2022, Atlassian showcased some of the key ways they are supporting agency modernization efforts and unlocking the potential of their teams. The keynote sessions on the first two days of the event took a deep look at the problems currently impacting the adoption of modern digital systems and set a foundation for how agencies can work through these issues. They also showcased how to foster a culture evolution to affect lasting change with digital modernization efforts.

When it comes to getting work done, government agencies have been stuck using legacy systems and manual solutions for workflows that could be digitized or automated. Many agencies have tried to update outdated systems using the waterfall method. This requires long development timelines and locked-in development schematics from day one, and it doesn't allow the flexibility agencies need to expedite transformation.

COVID-19 accelerated the need for this change. Only **3% of government employees** worked remotely before the pandemic. That has **increased to 59% today**. Remote work has shifted the focus to solutions that support business-critical functions like virtual communications, data management, DevSecOps, and modern tools for project management. Agencies are utilizing new tools to increase efficiency and unlock the potential of every team.

Agencies need digital and cultural transformations in order to adapt to new, changing work environments. "Real and lasting transformation requires unlocking the potential of every individual within every team," says Cameron Deatsch, Chief Revenue Officer of Atlassian. "Transformation in government can be seen in two key areas: remote work and modernization of key processes." Working on these together can bring the functional and cultural changes needed.

**“** Real and lasting transformation requires unlocking the potential of every individual within every team.

**CAMERON DEATSCH,**  
Chief Revenue Officer, Atlassian

Digital and cultural change are intertwined. To change one, you need to change the other. “It’s difficult,” says Scott Blacker, Head of Solutions Engineering at Atlassian, “because it’s pulling on the foundation of how we think about, plan for, and deliver value for your mission: going from bigger to faster from linear and serial, to working more collaboratively from siloed to sharing. All of this requires connected teams working in lockstep towards mutual understanding of goals, and to collaborate in different ways.”

### To change what teams can do, adapt to how they do their best work

Atlassian is helping agencies meet that change head-on, helping them transform, plan, organize, and track securely. When you change the way teams work, you change what they can do. By using solutions that unlock the potential of the teams that use them, you’re empowering your team to work more effectively and efficiently. Combine that with secure tools that scale, and you enable agencies to remove the walls between their teams. Here were two examples of transformation:

The National Security Agency had a team of five people maintaining over 40 deployed systems for a large department within the agency. The overwhelmed staff knew they needed a solution and chose Jira, which worked out of the box with only minor tweaks. They implemented Jira while changing the culture within the department. Taking the time to change helped make this a success, in addition, the department gained needed structure and consistency.

Platform One is the official DoD DevSecOps Enterprise Services team within the U.S. Air Force. They’re dedicated to removing development blockages by providing DevSecOps managed services to replace traditional waterfall methods. They know how fast changes need to happen. Their team deployed code once a week, allowing for adjustments as needs shifted and changed. Teams like this need to pivot fast, and Atlassian tools have the customization options to support that.

“Transformation is difficult because it’s pulling on the foundation of how we think about, plan for, and deliver value for your mission.

SCOTT BLACKER,  
Head of Solutions Engineering, Atlassian

### Supporting agency evolution

With new security and compliance requirements on the way, Atlassian is walking in step with agencies as they evolve. To be agile at scale, agencies need four things: to make everything visible, connect strategy to execution, see progress against outcomes, and make real-time decisions on where to make changes. Atlassian tools make this agility a reality for the agencies that use them.

To learn more about what Atlassian is bringing to government, including updates on compliance measures or dive deeper into how to foster meaningful change, check out the on-demand videos of the keynote sessions from [Atlassian Team Tour: Government 2022](#) and join the discussion in the [Atlassian Government Community Group](#).